

CMS - Bug #18457

Unable to submit Form details with lengthy line in subject

2026-08-07 03:24 PM - Anusha G

Status:	Closed	Start date:	2026-08-07
Priority:	High	Due date:	
Assignee:	Anusha G	Estimated time:	0.00 hour
Category:		Spent time:	0.00 hour
Target version:		Reproducible:	
Affected Version:	1.0		
Description			
Steps			
1. Login to Admin			
2. Select a Page			
3. Select a Form			
4. Verify from content in website			
5. Enter maximum character in Subject field			
6. Enter other mandatory fields			
7. Click "Send messages" button			
Message displayed:			
Error			
Failed to send your message. Please try again later.			

History

- #1 - 2026-08-11 09:59 AM - Nithin Raj V V
- File Screen Recording 2026-08-11 092101 (1).mp4 added

- Status changed from New to Resolved

We tested using the reported steps, and the functionality is working as expected. We were unable to reproduce the issue. Please find the attached video demonstrating the successful execution.

- #2 - 2026-08-11 12:34 PM - Nithin Raj V V
- Assignee changed from Nithin Raj V V to Anusha G

- #3 - 2026-08-13 11:35 AM - Anusha G
- File bandicam 2026-08-13 11-34-23-268.mp4 added

- Status changed from Resolved to Closed

Resolved

Files

bandicam 2026-08-07 15-15-14-056.mp4	5.32 MB	2026-08-07	Anusha G
Screen Recording 2026-08-11 092101 (1).mp4	5.15 MB	2026-08-11	Nithin Raj V V
bandicam 2026-08-13 11-34-23-268.mp4	2.07 MB	2026-08-13	Anusha G