

CMS - Bug #18399

Unable to Add YouTube link in Carousel section

2026-08-03 04:39 PM - Anusha G

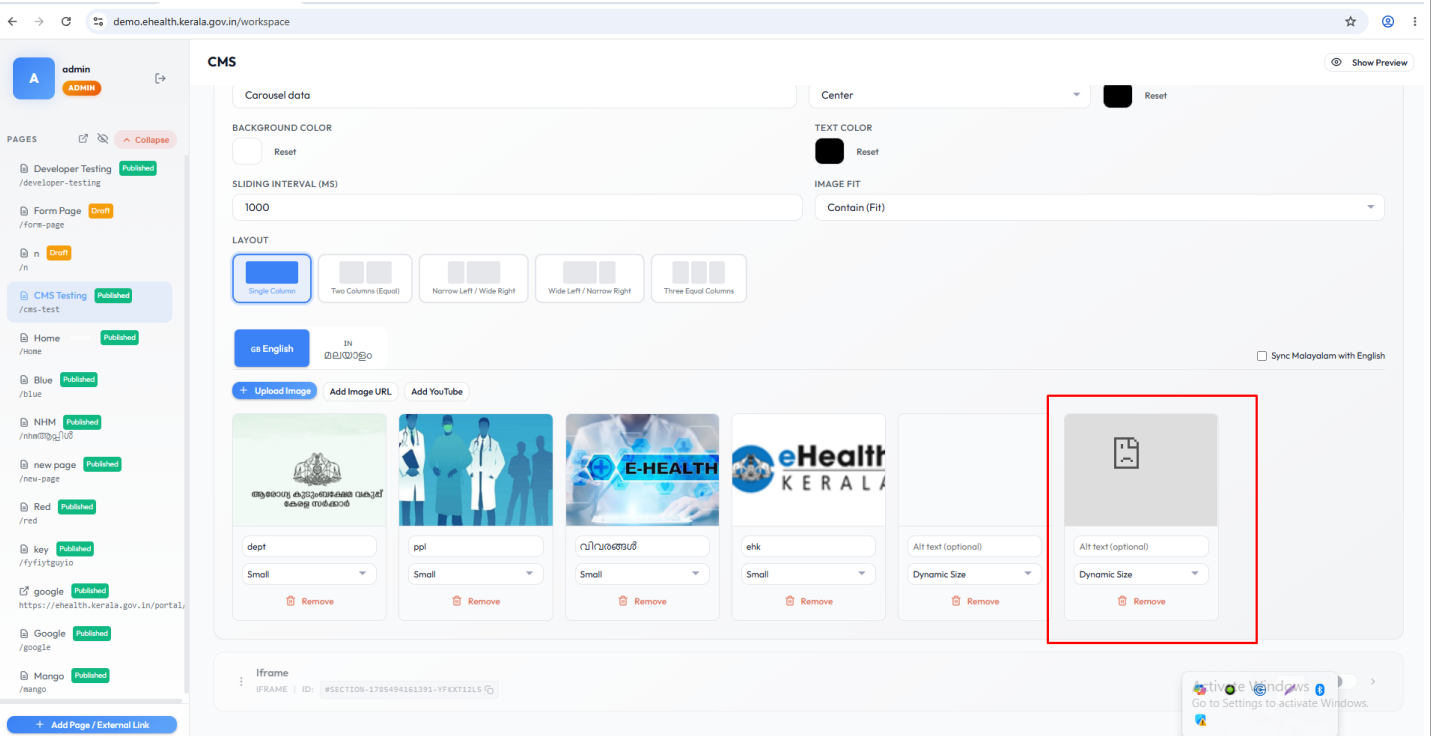
Status:	Closed	Start date:	2026-08-03
Priority:	High	Due date:	
Assignee:	Anusha G	Estimated time:	0.00 hour
Category:		Spent time:	0.00 hour
Target version:	1.0	Reproducible:	
Affected Version:	1.0		

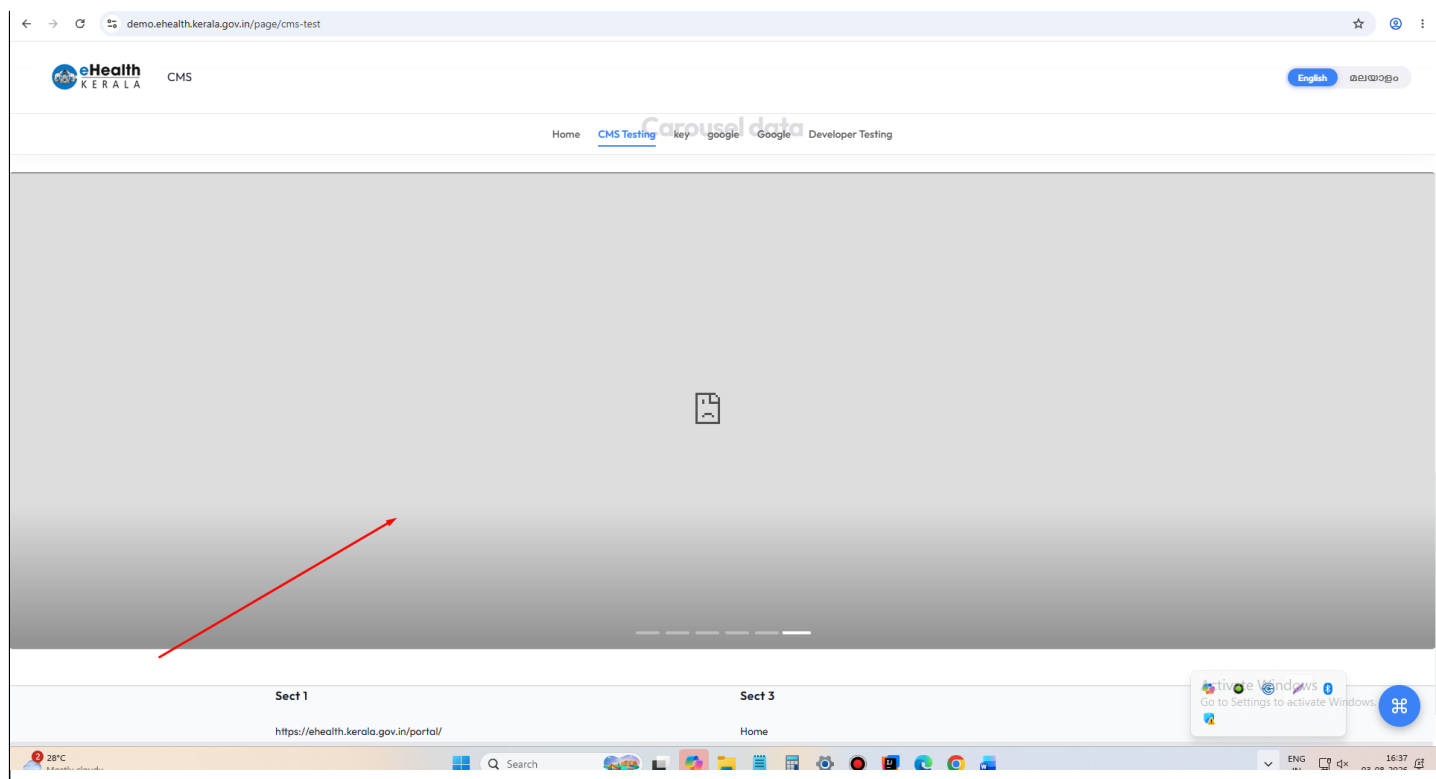
Description

Unable to Add YouTube link in Carousel section

STEPS

1. Login as Admin
2. Select any page
3. Select any Carousel
4. Enter data and Verify the Website
5. Click "Add YouTube"
5. Enter URL >> Click OK
6. Verify content in website





History

#1 - 2026-08-04 10:36 AM - Nithin Raj V V

- Status changed from New to Resolved

Not an application issue, as the UAT environment does not have internet access, preventing external URLs, YouTube embeds, and iframe content from loading; the functionality was verified in the local environment with internet connectivity and is working as expected.

#2 - 2026-08-05 11:00 AM - Nithin Raj V V

- Assignee changed from Nithin Raj V V to Anusha G

#3 - 2026-08-05 03:08 PM - Anusha G

- Status changed from Resolved to Closed

Closing the bug as per the above Developer comment

Files

bandicam 2026-08-03 16-36-18-661.mp4	6.44 MB	2026-08-03	Anusha G
clipboard-202608031637-vmfaq.png	679 KB	2026-08-03	Anusha G
clipboard-202608031638-vvtd6.png	176 KB	2026-08-03	Anusha G