

CMS - Bug #18397

Image added in Carousel section through URL not getting displayed in the website

2026-08-03 04:35 PM - Anusha G

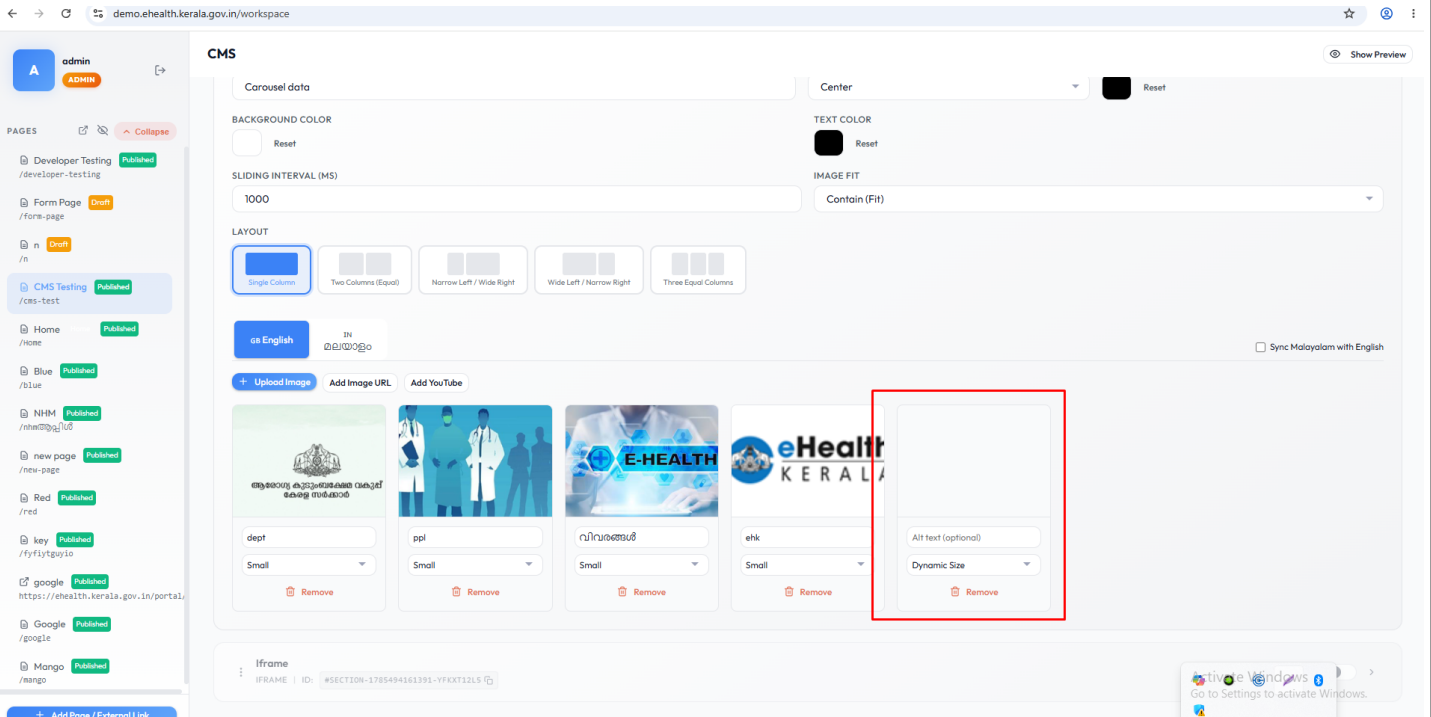
Status:	Closed	Start date:	2026-08-03
Priority:	High	Due date:	
Assignee:	Anusha G	Estimated time:	0.00 hour
Category:		Spent time:	0.00 hour
Target version:	1.0	Reproducible:	
Affected Version:	1.0		

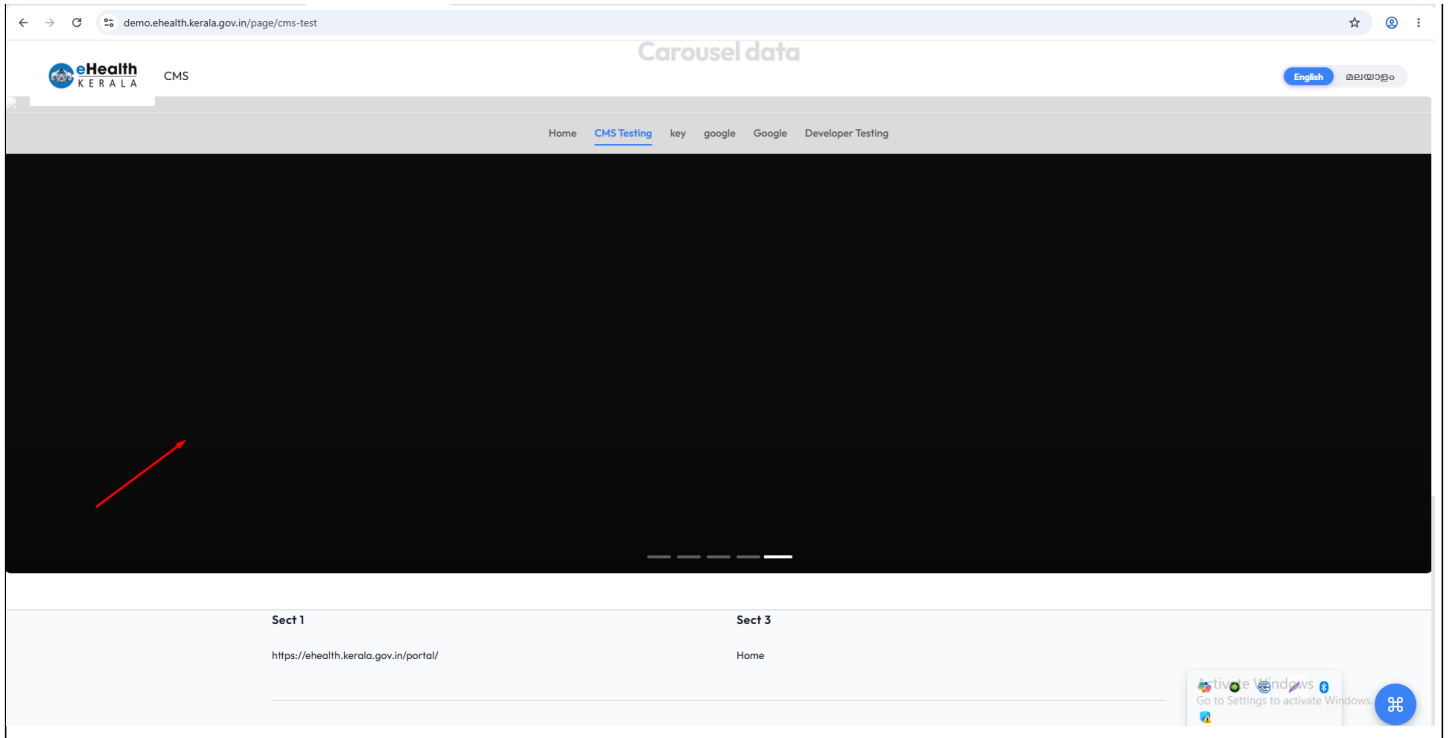
Description

Image added in Carousel section through URL not getting displayed in the website

STEPS

1. Login as Admin
2. Select any page
3. Select any Carousel
4. Click "Add Image URL"
5. Enter image URL >> Click OK
6. Verify image displayed in Website
7. Image not getting displayed





History

#1 - 2026-08-04 10:36 AM - Nithin Raj V V

- Status changed from New to Resolved

Not an application issue, as the UAT environment does not have internet access, preventing external URLs, YouTube embeds, and iframe content from loading; the functionality was verified in the local environment with internet connectivity and is working as expected.

#2 - 2026-08-05 10:59 AM - Nithin Raj V V

- Assignee changed from Nithin Raj V V to Anusha G

#3 - 2026-08-05 03:09 PM - Anusha G

- Status changed from Resolved to Closed

Closing the bug as per the above Developer comment

Files

bandicam 2026-08-03 16-31-16-122.mp4	4.08 MB	2026-08-03	Anusha G
clipboard-202608031634-57bbi.png	687 KB	2026-08-03	Anusha G
clipboard-202608031635-bmzco.png	95.9 KB	2026-08-03	Anusha G